

NORME - Impartiality Policy

NORME is the legal entity responsible for product certification activities. This Policy and Public Statement refers the mechanism followed by NORME for its Impartial Certification activities. NORME Management and Staff fully understand the importance of impartiality and ensures in undertaking its certification activities. NORME is structured and managed in a way to safeguard its impartiality through having independent impartiality committee, and separation of all related interested parties in certification activities in terms of activity operations and decisions. NORME is a conformity assessment body and not involved in any part of the following:

- 1) Design, manufacture, installation, distribution or maintenance of the certified product;
- 2) Design, implementation, operation or maintenance of the certified process;
- 3) Design, implementation, provision or maintenance of the certified service;
- 4) Offering or provision of consultancy to its clients;
- 5) Offering or provision of management system consultancy or internal auditing to its clients where the certification scheme requires the evaluation of the client's management system.

NORME ensures that activities of separate legal entities, with which NORME or the legal entity of which it forms a part has relationships, do not compromise the impartiality of its certification activities.

It is also ensured that, when the separate legal entity offers or produces the certified product (including products to be certified) or offers or provides consultancy, NORME personnel in the review and certification decision-making process are not involved in the activities of the separate legal entity.

NORME activities are not marketed or offered as linked with the activities of an organization that provides consultancy. Furthermore, NORME do not state or imply in any way that certification would be simpler, easier, faster, or less expensive if a specified consultancy organization were used.

Within a period of two years, NORME personnel shall not be used to review or make a certification decision for a product for which they have provided consultancy.

Any risks to its impartiality, arising from the actions of other persons, bodies or organizations, identified actions shall immediately be taken as per the risk to impartiality analysis and arrangements.

All NORME personnel (either internal or external) or committees who could influence the certification activities are committed to act impartially

All personnel of NORME are committed to full compliance with this declaration. All personnel of NORME including its Top Managements, Staff and Subcontractors are required to complete and sign the compliance of no conflict of interest, non-Disclosure agreement and codes of ethics policy document.

Approved By:

General Manager